

SAM	PLE CODE	<u>l</u>

FICHE	NUM	BER:

NATIONAL INSTITUTE OF STATISTICS OF RWANDA MINISTRY OF PUBLIC SERVICE AND LABOUR

RWANDA NATIONAL MANPOWER SURVEY

EMPLOYEES MODULE (Informal)

Zone Number.....

Confidentiality Note

The Information you give in this questionnaire will only be used for statistical purposes. According to the Statistical law individual data are kept confidential and will not be disclosed for any reason what so ever.

2. OCCUPATION LEVEL:

1. High

2. Medium

3. Low

4. Unspecified

3. INTERVIEW RESULTS

	A.Visit 1	B.Visit 2	C.Visit 3	D.Reason of non
	Date :///	Date :///	Date ://	response
	1. Fully completed	 Fully completed 	1. Fully completed	1.Refused
	2. Partially completed	2. Partially completed	2. Partially completed	2.No contact
O050	3. Non response	3. Non response	3. Non response → D	3.Not eligible
0050	4. Posponed	4. Posponed	4. Posponed	4.Other (Specify)
	5. Other (specify)	5. Other (specify)	5. Other (specify)	

4.NAMES AND SIGNATURE OF SURVEYS STAFFS

Name of the interviewer:	Name of the Field Editor:	Name of the Team Leader	Name of coder:	Name of the Data entry clerk:
Date of the interview:	Editing date: ///	Date: ///	Coding date: ///	Data entry date: ///
Signature:	Signature:	Signature:	Signature:	Signature:

5. ADDRESS/ LOCATION OF THE ESTABLISHMENT

5-1. PROVINCE / KIGALI CITY:]
5-2. DISTRICT]
5-3. SECTOR	
5-4. CELL	
5-5. VILLAGE	
5-6. ESTABLISHMENT NAME:	
5-7. ESTABLISHMENT PHONE NUMBER/THE MANAGER	
5.8. E-MAIL ADDRESS (OFFICE)	

SECTION A . GENERAL PERSONAL INFORMATION

No.	Question	Answers	Code	Go to
M52:A010	Name of respondent			
M52:A11 (option)	Phone number			
M52:A12 (option)	Email adress			
M52:A020	Sex	1. Female 2. Male		
M52:A030	Age in completed years			
M52:A040 (option)	Marital status	 1.Single/Never married 2. Married 3. Separated 4. Divorced 5. Widowed 		
M52:A050	Nationality	 Burundian Kenyan Rwandan Tanzanian Ugandan The rest of Africa (specify) The rest of the world (specify) 		
M52:A060	Do you have any disability?	1. Yes 2. No		If 2 → B010
M52:A070	If Yes, what type of disability?	 Sight (blind/severe visual limitation) Hearing (deaf, hard of hearing) Communicating (speech impairment) Other Physic. desability/physical handic. Intellectual (difficulties in learning) /mental problem Emotional (behavioural, psycholog.) Other (specify) 		

SECTION B. NATURE OF CURRENT EMPLOYMENT

No.	Question	Answers	Code	Go to
M52:B010	What is your current			
	main occupation / job title?		ISCO (2008)-Level 4 for office use	
M52:B020	What is the nature of your employment contract?	 Permanent worker Temporary worker(possibility of renewal) Casual worker Seasonal worker Daily worker Other (<i>specify</i>) 		
M52:B030	What is the type of contract of your main employment?	 Written contract Oral contract No contract Do not know / not sure Other (<i>specify</i>) 		
M52:B040	When did you start working for this organization?	(уууу)		
M52:B041 (option)	Does your current job match your official education / training (certificate / degree)?	 Yes No (other job than qualific.) No (lower level than qualific.) No (higher level than qualif.) Not applicable (no training) 		
M52:B050	Is this your first employment in Rwanda (since reaching 15 years)?	1. Yes 2. No		lf 1 ➔ B110
M52:B060	What kind of establishment did you work for before joining your current employer?	1=Ministry and other institutions 2= Parastatal 3= Company 4= Co-operative 5= NGO/CSO/CBO 6= Other (specify)		
M52:B061 (option)	What was your employment status?	 Own account worker Employer Employee Unpaid family worker 		
M52:B070	What was the institution's / establishment's main economic activity?		ISIC-Level 4 for office use	
M52:B080	What was your occupation?	· · · · · · · · · · · · · · · · · · ·	ISCO-Level 4 for office use	
M52:B090	How long did you work in the previous job?	Write 00 if less than 1 year	Years	
M52:B100	What was the main reason you left your previous job?	 Under payment Late payment Physical/social harassment Poor working conditions Marital/family commitments Going back to school/training Restructuring Others (<i>specify</i>) 		

M52:B101 (option)	How long have you worked in each of the indicated sector? (after reaching 15 years old or above)	1=Ministry and other institutions 2= Parastatal 3= Company 4= Co-operative 5= NGO/CSO/CBO 6= Other (specify)	Years 1. 2. 3. 4. 5. 6.	
M52:B102 (option)	Did your first job match your education?	1. Yes 2. No		
M52:B110	What was your highest level of education when you first entered the labour market? (after reaching 15 years old or above)	 No education Primary Middle secondart (O Level, A3, VTC) Secondary Tertiary 		If 1 or 2 ➔ B140
M52:B120 (option)	Indicate the year of your graduation before entering the labour market for the first time.			
M52:B140 (option)	How long did it take you to find your first job since turning 15?	Write 00 in months if less than 1 year	Years Months	

SECTION C. FORMAL EDUCTION BACKGROUND

No.	Question	Answers	Code	Go to
M52:C010	What is the highest level of formal education you have completed?	01.PhD/Doctorate 02.Masters Degree 03.Post Graduate Diploma 04.Bachelors 05.Diploma level (A1) 06.Certificate level (TVET) 07. Secondary-A Level 08. Secondary-O Level 09.Primary 11. Other (<i>specify</i>) 10. None		lf 8,9,10,11 ➔ C030
M52:C020	Please indicate the field of Specialization		ISCED Code for office use	
M52:C021 (option)	Where did you got your highest level of education?	 Rwanda Other EAC countries Rest of Africa Europe Americas Asia Oceania 		
M52:C030	Are you currently enrolled for further training?	1. Yes 2. No		lf 2 ➔ D010
M52:C040	Please indicate the field/type of training you are enrolled for.		ISCED Code for office use	

M52:C041	What is the anticipated	01.PhD/Doctorate	
(Option)	qualification you are	02.Masters Degree	
· · /	expecting after finishing	03.Post Graduate Diploma	
	the training?	04.Bachelors	
	5	05.Diploma level (A1)	
		06.Certificate level (TVET)	
		07. Secondary-A Level	
		10. None	
		12.Certificate	
		11. Other (specify)	

SECTION D. VOCATIONAL TRAINING / OTHER TRAINING / TYPE OF TRAINING

No.	Question	Answers	Code	Go to
M52:D010	Have you received any kind of training since you joined your current employer?	1. Yes 2. No		lf 1 → D012
M52:D011 (option)	If you did not take part in any training, please indicate why.	 No training policy No training for my job profile Not offered to me personally Offered to me, but refused No need Other (specify) 		→ D060
M52:D012 (option)	Year of Training			
M52:D020	What was the mean of training?	 Apprenticeship Formal institution On the Job Other (<i>specify</i>) 		
M52:D030	Duration in months			
M52:D040	What is your qualification from the additional training?	01.PhD/Doctorate 02.Masters Degree 03.Post Graduate Diploma 04.Bachelors 05.Diploma level (A1) 06.Certificate level (TVET) 07. Secondary-A Level 10. None 12.Certificate		
		11. Other (specify)		
M52:D041 (option)	In which field of training?	·····	ISCED Code for office use	
M52:D050	Where were you trained?	 Rwanda Other EAC countries Rest of Africa Europe Americas Asia Oceania 		
M52:D051	Did that training improve your performance?	1. Yes		
(option) M52:D052 (option)	Are employees involved in designing training plans?	2. No 1. Yes 2. No		
M52:D060	Do you need any specific skills to improve your performance at your current job?	1. Yes 2. No		lf 2 ➔ D100
M52:D070	In which area do you need specific skills?		ISCED Code for office use	

M52:D100 (option)	Indicate languages you can speak and write 1=Proficient 2=Good 3=Basic	 English French Kinyarwanda Kiswahili Other languages(specify) 	Speak Write 1.
	4=None		

SECTION E. WORKING TERMS AND CONDITIONS

No.	Question	Answers	Code	Go to
M52:E010	How many hours do you usually (on average) work in a week?			
M52:E020	Are you entitled to annual leave days?	1. Yes 2. No		lf 2 → E031
M52:E030	How many calendar days per year?		Calendar days Working days	
M52:E031 (option)	How long does it take you to reach your workplace?	1. Less than 10 minutes 2. 10 – 20 minutes 3. 21 – 30 minutes 4. More than 30 minutes		
M52:E040	What is the main mode of transport you use to reach your workplace?	 Public transport (taxi, bus) Office transport On foot Own transport Hired (Car,Motor cycle,bicycle) Other (specify) 		
M52:E041 (option)	Are you entitled to medical care assistance from your employer?	1. Yes 2. No		lf 2 → E050
M52:E042	To what extent does it cover your medical expenses?	1. Partially 2. Totally		
M52:E043	Does the assistance extend to your family?	1. Yes 2. No		
M52:E050	Does any of your activities expose you to any of the following? (Mult. answers,) (Read all and Ask each then respond by 1=Yes or 2=No)	1. Extreme Dust, toxic gases 2. Extreme Noise 3. Extreme temperat. / humidity 4. Dangerous tools/animals 5. Work underground 6. Other (specify) 1=Yes 2=No	1. 2. 3. 4. 5. 6.	
M52:E060	Do you get the following benefits from your employer? (Mult. answers,) (Read all and Ask each then respond by 1=Yes all, 2=Yes partially or 3=No)	 01. Clothing/Uniform 02. Protective gear 03. Accommodation 04. Transport 05. Pay to and from annual leave 06. Food 07. Free education for dependants 08. Maternal leave 09. Safety 10. Terminal benefits 11. Any other (specify) 1=Yes all, 2=Yes partially 3=No) 	01. 02. 03. 04. 05. 06. 07. 08. 09. 10. 11.	
M52:E090 (option)	How often does your salary get increased?	 Every year Once every three years Once over three years No increase Does n't know 		If 4 or 5; go to F010

M52:E091 (option)	Is your salary annually adjusted for inflation?	1.Yes, always 2.Yes, sometimes 3.No	
		4.Don't know	

SECTION F. LABOUR RIGHTS AND REALTED ISSUES

No.	Question	Answers	Code	Go to
M52:F010	Are you a member of any trade union or any other collective bargaining association?	1. Yes 2. No		lf 1 → F030
M52:F020	If No, why ?	 Employer does not allow I do not know any union Unions do not help Other (specify) 		→ F031
M52:F030	In which kind of organisation are you a member (multiple answers possible)	1. Welfare 2. Professional 3. Cooperative 4. Others (specify) 5. None	1rst 2 nd 3 rd	
M52:F031	Is your employer contributing regularly to the social security fund for you?	1.Yes 2. Non 3.Don't know		

SECTION G. CHALLENGES AT WORKPLACE

N°	Question	Answers	Code	Go to
M52:G010	Do you face any of the following challenges at work? (Mult. answers,) (Read all and Ask each then respond by 1=Yes or 2=No)	 01. Verbal abuse 02. Physical abuse 03. Sexual harassment 04. Neglect 05. Non payment of salary 06. Non payment of other benefits 07. Delayed payments of salary 08. Delayed payments of benefits 09. Underpayment of salary 10. Fatigue 11. Excess workload/hours 12. Dependants 13. Discrimination (specify) 14. Other (specify) 	1. 2. 3. 4. 5. 6. 7. 8. 9. 11. 12. 13. 14. 15.	If 2 to all → H010
M52:G020	How do you react to such challenges / problems? (multiple answers possible, rank three most important)	1=Yes2=No01. Inform HR management02. Take painkillers03. Talk to family members04. Talk to supervisor05. Inform police/lawyers06. Inform manager/directors07. Talk to friend08. Ignore them10. Ombudsman12. Other (specify)	1rst 2nd 3rd	

SECTION H. GENDER

No.	Question	Answers	Code	Go to
M52:H010	Does your organization have a gender policy?	1.Yes 2. No 3 .Don't know		

M52:H020	Does your organisation practice any form of preferential treatment due to sex?	1.Yes 2. No 3 .Don't know		If 2 or 3 ➔ H040
M52:H030	Does this practice involve the following policy? (Mult. answers,) (Read all and Ask each then respond by 1=Yes 2=No or 3=Don't know)	 Quota for women (managm.) Overall quota for women Pref. recruitment for women Pref. recruitment for men Maternity leave / partenity Differential retirement age Preferential payment Others (specify) 1=Yes 2=No 3=Don't know	1. 2. 3. 4. 5. 6. 7. 8.	
M52:H040	In your opinion should any/your establishment have the following policy? (Mult. answers,) (Read all and Ask each then respond by 1=Yes or 2=No)	 Quota for women (managm.) Overall quota for women Pref. recruitment for women Pref. recruitment for men Maternity leave / partenity Differential retirement age Preferential payment Others (specify) 	1. 2. 3. 4. 5. 6. 7. 8.	
		1=Yes or 2=No		

SECTION I. USE OF ICT

No.	Question	Answers	Code	Go to
M52:1010	Has your organization	1. Yes		lf 2 🗲
	introduced the use of ICT?	2. No		J010
M52:1020	Please indicate where it is	1. Production		
		2. Marketing	1.	
	being used for the following	3. Human resource management	2.	
	activities.	4. Communication	3.	
		5. Records management	4.	
	(Mult. answers,)	6. Accounting/Finance/Budgeting	5.	
		8. Recruitment	6.	
	(Read all and Ask each	7. Others (specify)	8.	
	then respond by 1=Yes or		7.	
	2=No)	1=Yes 2=No		
M52:1030	In your opinion how has the	1. Production		
	use of modern technology	2. Marketing	1.	
	and ICT affected the	3. Human resource management	2.	
	following?	4. Communication	3.	
	5	5. Records management	4.	
	1=Increased/improved	6. Accounting/Finance/Budgeting	5.	
	2=Decreased	8. Recruitment	6.	
	3=No effect	7. Others (specify)	8.	
	0=Don't know		7.	
	4=Not applicable			
M52:1040		1. Individual Computer		
-	In your establishment do	2. Shared computer	1.	
	you personally have access	3. Private access to email	2.	
	to the following?	4. Common access to email	3.	
	(Mult. answers,)	5. Access to internet	4.	
		6. Others (specify)	5.	
	(Read all and Ask each	()/	6.	
	then respond by 1=Yes or 2=No)	1=Yes 2=No	··	

M52:1050	In your day to day work do you need the following to perform your duties?	 Individual Computer Shared computer Private access to email Common access to email 	1 2 3	If 2 to all ➔ J010
	(Mult. answers,) (Read all and Ask each then respond by 1=Yes or 2=No)	5. Access to internet 6. Others (specify) 1=Yes 2=No	4 5 6	
M52:I060 (option)	Do you feel properly equipped to make full use of the potential of ICT?	 Yes No, lack of skills No, lack of enough equipment No,lack of skills and equipment 		

SECTION J. EARNINGS

No.	Question	Answers	Code	Go to
M52:J010	What is your monthly gross earnings including allowances?	(Please record "0" if you don't get any payment). Record in FRW)		lf 0 ➔ J030
M52:J011 (option)	What is your monthly net earnings?			
M52:J020	What is the mode of your mounthly salary payment?	 Paid to me directly/my bank Paid to my spouse Paid to my relatives Paid to employment agent Paid to school/TVET institute Others (specify) 		
M52:J030	Do you have another occupation / job?	 No Yes, another employment Yes, another business (self-empl.) Yes, farming 		lf 2 → K010
M52:J040	If yes, what kind of occupation / job		ISCO Code for Office use	
M52:J050 (option)	What is your average annual gross income from all additional job(s)?	(Record in FRW)		

SECTION K. HIV/AIDS AT WORKPLACE

No.	Question	Answers	Code	Go to
M52:K010	Do you have an HIV / AIDS	1. Yes		If 2 or 3
	policy at your workplace?	2. No		→ N020
		3. Don't know		
M52:K010	Does the HIV and AIDS	1.VCT services		
	work-place policy	2.Free ARVs for HIV+ workers	1.	
	entail/contain	3.Free condom distribution	2.	
		4.Free food for HIV+ workers	3.	
	(Mult. answers,)	6.Others (specify)	4.	
	(Read all and Ask each		5.	
	then respond by 1=Yes		6.	
	2=No or 3=Don't know)	1=Yes 2=No		

SECTION N. JOB SEARCH AND CANDIDATE PREFERENCES (option)

No.	Question	Answers	Code	Go to
M52:N020	Are you currently looking	1. Yes		lf 2
	for a different job?	2. No		→ N050
M52:N030	If Yes, which occupations are you targeting? (Multiple answers possible, list up to two)	1 2	1. 2. ISCO Codes for office use	

M52:N040	How do you search for jobs? (Multiple answers possible ,rank 3 most important)	 Word of mouth/family/friends Unsolicited / passing-by Internet, media LMIS Job agents / bureaus Training institutions Other (specify) 	1. 2. 3. 4. 5. 6. 7.	
M52:N050	Are you willing to move away from your current place of residence for a different job ?	1. Yes 2. No		If,2 → N080
M52:N060	Why are you willing to move?	 Better salary/ rel benefits Better working conditions Exposure Security Other(specify) 		
M52:N070	Where do you want to move to?	 within Rwanda Other EAC countries Other African counties/Rest of Africa Out of Africa Anywhere 		If 1 or 2 to M2:N081 If 3, 4 and 5→End
M52:N080	If you are not willing to move, please indicate why (Mult. answers,) (Read all and Rank 3 most important)	 Family / dependents / friends Different culture Too risky Language problems Lack skills / competence Lack certificate / authorisation Other (specify) 	1 2 3	End of interview
M52:N081	If you onlywant to move within Rwanda or only within EAC, please indicate why (Mult. answers,) (Read all and Rank 3 most important)	 Family / dependents / friends Different culture Too risky Language problems Lack skills / competence Lack certificate / authorisation Other (specify) 	1 2 3	

END OF INTERVIEW

THANK YOU